



Tips for Contacting Child Protective Services

When you contact Child Protective Services, the intake worker will ask for information about the child and family including the information below. You do not need to know the answer to all of these questions; however it is helpful to write down the answers to as many of these questions as possible before calling Child Protective Services.

The intake worker may request:

- The name, age, race, sex, and date of birth of child(ren)
- The address and phone number of child(ren) and parent(s)/caregiver(s)
- A description of family strengths
- The names of anyone who may be able to help support the family.
- The names of anyone else with knowledge of the family
- The description/nature of your concerns and any past observations of the family.
- Information about any known pets/weapons in home
- Information about any known history of substance abuse
- Information about any known history of domestic violence